



Country factsheet

Destination Ecuador

Customs clearance requirements update:

What has changed in Ecuador customs requirements?

- Ecuador Customs has reinforced its requirements for shipments containing goods.
- The **ID card number** of the addressee in Ecuador should always be provided for items with HS codes 9807.10.20.00 and 9807.10.30.00. The ID card number of the recipient should be included in the manifest under column “Addressee ID Ref” or via our API.
- In addition to the recipient's Ecuadorian ID number and based on the nature of the goods and applicable customs requirements, customs authorities may request supporting documentation to complete customs clearance:
 - A commercial invoice or other proof of the goods' value.
 - Proof of payment, if requested by customs authorities.
- Shipments requiring customs clearance cannot proceed to delivery until all required information and documents have been received and reviewed by Ecuador Customs.

Questions?

Please contact Spring GDS Canada's Customer Service team at:
customer.service.ca@spring-gds.com

What do you need to do?

For shipments destined for Ecuador, please ensure the following information is provided and/or available upon request:

- Provide the recipient's Ecuadorian ID number in the manifest.
- Ensure a commercial invoice or other proof of goods value is available and can be shared upon request.
- Be prepared to provide proof of payment if requested.

Important to know:

- Missing or incomplete customs information may result in delays or undeliverable parcels.
- Delays may occur when the recipient's ID number is missing or when required customs documents have not been provided.